



## **TISTA** Overview

TISTA Science and Technology Corporation (TISTA) is a leading provider of Program Management, Information Technology, Cybersecurity Solutions, Application Development, and Consulting Services. Recognized by "Inc. 500" and "Washington Technology FAST 50" as one of the fastest growing companies in America, TISTA is committed to being your trusted partner in addressing your challenges and delivering results. We focus on understanding your business and technical needs at the deepest level to design and deliver solutions that maximize your return on investment.

## TISTA at a Glance

Founded	2005
D&B Open Rating	
Duns Number	611509055
Cage Code	4A0N5

Prince George's County MBE, Montgomery County MFD, MDOT MBE/ DBE, VA DMBE SWaM, MWAA DBE, WMATA DBE

#### Primary NAICS Codes:

541511, 541513, 541519, 541611, 541990, 611420

8(a) certified, SDVOSB ISO 9001:2008 accredited CMMI Maturity Level 2 - Services <u>CMMI Ma</u>turity Level 2 - Development

## Where We Work

- U.S. Department of Agriculture (USDA)
- Internal Revenue Service
- Office of Personnel Management
- Department of Veterans Affairs
- National Institutes of Health
- U.S. Army/National Guard Bureau
- U.S. Department of Navy
- Defense Information Systems Agency
- U.S. Air Force
- Defense Logistics Agency
- Prince George's County

## Awards

- Top 500 Fastest Growing Companies
- Top 100 Service-Disabled Veteran-Owned Businesses
- Top 100 8(a) Businesses

As one of the *nation's fastest growing small businesses*, TISTA supports some of the largest federal agencies in both civilian and defense sectors.



TISTA offers a cleared facility and on-site testing capabilities for client solutions.

# **Core Competencies**

Cyber Security, Network & Critical Infrastructure Protection, Information Assurance, Identity & Access Management, Certification & Accreditation, Enterprise Security, Disaster Recovery/ COOP, IT Governance, NIST Standards, DIACAP Software & Database Development, Website and Web-based Applications, Website Redesign &
Maintenance, Software Library, Mobile Application Development, Social Media Applications, Portal Maintenance & Support, Desktop/Client Server Application Development & Maintenance, Section 508 Compliance, Implement Agile Methodology
Network & Critical Infrastructure Protection, Video Conference (VTC), Teleconferencing, Patch Management, Virtualization with OS Hardening, Domain Server Management, Disaster Recovery Support, Help/Service Desk Support, Desktop Imaging, Desktop Installs, Application Installs & Upgrades, End User Support, Knowledge Base Management
COTS Implementation, Test Lab Services, Workstation Refresh, Server Virtualization, Network Management, Configuration Management
Agile Development Methodology, ERP Consulting, Data Warehousing & Business Intelligence, Organizational Change Management

8(a) Certified, Service-Disabled Veteran Owned Small Business WWW.TISTATECH.COM

# Innovative services to manage

your business needs

#### **PROGRAM/PROJECT MANAGEMENT**

TISTA's program/project management experience includes managing scope, cost, and schedule with appropriate planning and staffing to meet client objectives. TISTA Program Managers exercise program management skills based on the practices of the Project Management Institute (PMI) and the structured processes of ISO and CMMI. Our project management professionals and acquisition managers support the Internal Revenue Service, National Guard Bureau, U.S. Department of Agriculture, and the Department of Veteran Affairs.

#### CYBER SECURITY/INFORMATION ASSURANCE

TISTA provides complete and comprehensive support for cyber security services and Information Assurance (IA) programs that assess and implement integrated solutions for physical, technical, operations, personnel, computer, and communication security requirements, including disaster recovery assessment. Our services include systems security architecture development, test and evaluation, certification and accreditation (C&A) support, compliance audits, and inspections for client-server or web -based environments. Our work at the U.S. Department of Agriculture (USDA FSIS), Internal Revenue Service, Defense Information Systems Agency, Defense Logistics Agency, National Institutes of Health (NIH), and Department of Veterans Affairs includes review of applicable security disciplines and controls to identify systems requirements and ensure system/data availability, integrity, and confidentiality.

#### APPLICATION DEVELOPMENT

TISTA brings extensive experience in developing and maintaining applications and websites, working with both Federal and commercial entities. TISTA has leveraged the Agile development methodology to completely redesign a major intranet site at the Internal Revenue Service. TISTA supports the **Defense Information Systems** Agency (DISA) Joint Spectrum Center (JSC) in maintaining and deploying multiple high-visibility web-based applications compliant with the constantly evolving guidelines and policies of the Department of Defense (DoD) and the DISA. At the Marine Corps TISTA's support includes database management. applications management, web and OS support, RAC management, mainframe support, enterprise backup and recovery, system architecture support, and application software support (analytical, testing, and programming). In addition, TISTA is spearheading the development of social media applications on the Facebook platform, and mobile-based applications.







#### **OPERATIONS AND MAINTENANCE**

TISTA supports our clients at various levels of operations and maintenance including patch management, configuration management, virtualization with OS hardening, etc. TISTA's approach to providing help desk support comes from providing exceptional IT operational support services following the ITIL framework at the **Defense Information Systems Agency (DISA), Office of Personnel Management (OPM),** and at the **National Institutes of Health (NIH)**. Our proven method allows our clients to experience a higher percentage of first-call resolution. By creating repeatable processes and properly documenting and communicating these processes, we continue to minimize support costs and ensure high levels of user satisfaction, enhance productivity, and effectively use resources.

#### Systems Integration

TISTA's experienced IT professionals provide the

technical services necessary to design, operate, and maintain enterprise-wide systems within the **Department** of Veterans Affairs, Defense Information Systems Agency, National Institutes of Health, Marine Corps, and the Internal Revenue Service. Our IT solutions address security and affordability requirements in every major segment of the network environment (network applications, middleware, LAN, and WAN) to ensure appropriate functionality, performance, manageability, and compatibility for our clients. At CISCO our team works on the development and integration of a comprehensive IP-based dispatch and incidence response solution.

#### CONSULTING

TISTA's consultants provide subject matter expertise (SME) on a wide range of services including Agile development, contract management, Enterprise Resource Planning (ERP) and data-warehousing solutions. Our consultants possess years of diverse industry experience; many have served in executive and management roles. This level of experience allows our consultant team to provide valuable solutions based on real-world experience. Our experience includes defining the Agile path for application development, enterprise lifecycle training, conducting market research, developing a strategy for secure communications, compiling an inventory of security compliance tools/applications for the **IRS**.





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