



DYONYX, LP Company Profile

About DYONYX

DYONYX LP (DYONYX), was established in 1996 with offices in Houston, Texas (headquarters); Washington, DC; and Dallas and Austin, Texas. DYONYX offers a comprehensive suite of cloud computing (IaaS, PaaS & SaaS) services within our fully managed data center infrastructure and employing both private and hybrid clouds. DYONYX provides database administration, performance and security monitoring, NOC/SOC services, 24x7 service desk operations, and end-to-end project management services. DYONYX currently provides managed services and project management support to the Department of Veterans Affairs (VA), Department of Homeland Security (DHS), Department of Health and Human Services (HHS), Department of Justice (DOJ), Department of Defense (DoD), and over 40 Fortune 1000 customers throughout the U.S., Europe, Asia, and South America. DYONYX also maintains a DOD DSS Top Secret Facility Clearance.

DYONYX's Capabilities

Managed Services

- Our managed services practices encapsulates our professional and security services to offer Cloud Hosting (IaaS, PaaS, SaaS, SaaS), 24x7 ITIL Service Desk and Network Operations Center (NOC), Application Hosting, Managed DBA Services, Continuity of Operations (COOP), Disaster Recovery (DR) and long term storage solutions

Professional Services

- Capability to provide on-site support services, IT Assessment and Consulting, CIO/IT Director Advisory, Application Development and Support, DR and Business Continuity Planning, SharePoint Support

Security Services

- Provide IT and Cloud Security Assessments, Source Code Analysis (SCA), Automated Vulnerability and Penetration Testing, Regulatory Compliance, Security Program Management, and IDS/IPS

Why DYONYX

- DYONYX anticipates being the first business to be FedRAMP certified in a Multi-Tenant environment
- Mature Cloud Services practice currently operating in FISMA Moderate and High environments
- 10+GB MPLS Cloud which delivers private, hybrid and public cloud offerings
- Successful track record of relevant past performance with the VA and other Federal customers
- Defense Security Service (DSS) Cleared Facility (Top Secret)
- DYONYX has provided secure hosting services in a Multi-Tenant environment since 2007. First managed services provider to offer Multi-Tenant FISMA compliant services
- DYONYX will leverage industry best practices to provide cost effective cloud based services.



Our Customers

Technology Solution Providers



Company Information

DYONYX, LP

Size: 200 employees

Revenue: \$30M

CAGE: 1YQD5

DUNS: 958760654

Core Solutions:

- Managed IT Services
- 24x7 ITIL Aligned Service Desk with Tier I, II and III Operations
- Network Operations Center (NOC)
- Security Operations Center (SOC)
- Cyber Security
- Intrusion Detection
- Intrusion Prevention
- Datacenter Optimization
- Storage Solution
- COOP/DR

Managed Services Attributes

- FedRAMP certification expected 4Q 2014
- First FedRAMP vendor Multi-Tenant certified
- Datacenter operations in Houston, Austin and College Station, TX
- ATOs at FISMA High and FISMA Moderate for Federal Customers
- 2 - Tier IV SASE 16 Type II Datacenters for production
- 1 - Tier III SASE Type II Datacenter for DR/COOP

For More Information:

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DYONYX has deep expertise in Managed Services to include: Cloud Computing, Virtualization, Hosting, 24/7 Service Desk, 24/7 NOC and SOC support Services, and COOP/ DR. Please note some of our managed services contract descriptions below:



Veterans Affairs – VHA

ITIL Service Desk and SDLC Support:

We provide 24x7x365 ITILv3 aligned Service Desk Tier II & III bug fix and application support services for the VA's Bed Management System (BMS) for over 450 medical facilities and approximately 5,000 end-users. We also provide Tier II, III, and IV Service Desk support for the Veterans Benefit Management System for 26,000 end users.

US Dept. of Homeland Security

Datacenter and Service Desk Operations:

For DHS, DYONYX provides end-to-end datacenter and service desk operations for the Division of Immigration Health Services (DIHS). As part of this effort, DYONYX delivers 24x7 datacenter services (IaaS), hosting eHR applications, 24/7 service desk and NOC support, O&M and SDLC support for over 1,200 users across 24 locations nationwide.

El Paso Electric Company

Datacenter Consolidation and Support:

DYONYX currently provides total managed services support of datacenter, network (voice and data) and 24x7 ITIL aligned service desk operational support. As part of this effort DYONYX designed two new data center facilities to support over 200 servers and over a 1,000 users.

Department of Justice

Managed Services:

DYONYX provided hosting and virtualization services for the FBI's DNA.gov website. This support also included 24/7 service desk, and NOC/ SOC support services to approximately 24,000 end-users.

British Airways

Global Server and Desktop Refresh:

DYONYX planned and executed a full network refresh for British Airways that included the replacement of more than 15,000 servers and desktops located at more than 168 locations around the globe.

Department of Veterans Affairs

Program Management Office:

DYONYX provided experienced Project Managers and Project Coordinators to support the 57 Health Benefits and Claims Processing Centers to 26,000 users, providing project management services to support the development effort on the VBMS project. This included project management, change management, requirements analysis, communications, financial support services, and configuration management.

Health and Human Services

Managed Datacenter Services:

For HHS, DYONYX provides managed datacenter services and SDLC support for medicalcountermeasures.gov and HHS ASPR's enterprise document management and collaboration environment. Our virtual datacenter solution has delivered 99.999% availability over the past four years. As part of this effort, DYONYX delivers 24x7 datacenter services (IaaS and SaaS), hosting and virtualization, 24/7 service desk and NOC support, O&M and SDLC support.

Corpus Christi Army Depot

IT Operations and Support:

DYONYX provides personal computers, laptop and thin client hardware and software assistance to over 4,000 CCAD personnel including support of 56 Windows Terminal servers, 2,000 Thin Client Terminals, and 2,000 workstations/laptops and property management of more than 27,000 IT assets. This also includes virtual desktop infrastructure (VDI) services hosted in our private cloud environment

Quadel Consulting

Managed Services:

DYONYX currently provides managed services, hosting and applications support for Quadel along with hosting exchange and remote desktop services through MS Terminal Services