



CAPABILITIES STATEMENT

Founded in 2007

Certifications: SDVOSB, Minority Owned, SDB, Small Business, MBE/DBE, HUBZONE

DUNS Number: 808543123, Cage Code: 4XTC0

Contract Vehicles

- GSA IT-70 Contract Number: GS-35F-0404X
- GSA MOBIS 874:1, 6 and 7 (Pending Application)
- SDVOSB Set-Aside
- VA T4 Unrestricted (Sub-Contract)
- Alliant Small Business (Sub-Contract)
- CMS ESD I Large (Sub-Contract)
- CIO-SP3 Large and Small (Sub-Contract)



Corporate Overview



Visual Connections is a consulting firm located in the Maryland/DC corridor, with clients in government, healthcare, technology and private sector business. We are one of the few Small Business with prime development and contract management experience—Visual Connections is **the prime development contractor** for the implementation of the Centers for Medicare and Medicaid Services' Quality Management and Review System (QMARS). QMARS is a national standardized system used to capture, track, manage and analyze the activities associated

with all case review types associated with the Beneficiary and Family Centered Care (BFCC) Program. Visual Connections is project managing all aspects of this project, which involves converting a Pega pilot program into production.

We have extensive experience providing requirements analysis, design, development, test services and technical support on multiple projects for the Department of Health and Human Services/Centers for Medicaid & Medicare. Implementations we have worked on have included the Early Retiree Reinsurance program, (IT/Operations contract—administered by the Program Support Center (PSC) within HHS), for the Eligibility Appeals Case Management System, (administered by the Center for Consumer Information and Insurance Oversight (CCIIO)), for the Retiree Drug Subsidy program, (IT/Operations contract—administered by the Enterprise System Development (ESD) Program), and for the Medicare Administrative Contractor-J15 (Riverbend Government Benefits Administrator (RGBA), administered by the Customer Service Program's Customer Contact Center.) And, as said above, we are currently the prime development contractor for the Quality Management and Review System, (administered by the Center for Clinical Standards and Quality).

Past Performance

- Quality Management and Review System (QMARS)
- Retiree Drug Subsidy (RDS)
- Early Retiree Reinsurance Program (ERRP)
- Eligibility Appeals Operation Support (EAOS)
- Coordination of Benefits (COB)
- Medicare Secondary Payer Systems Contractor (MSPSC)
- Medicare Secondary Payer Integration Contractor (MSPIC)
- Medicare Administrative Contractor-J15 (Riverbend Government Benefits Administrator (RGBA))

Core Competencies

- Program Management Office
- Help Desk Support
- Verification and Validation Testing
- Software/Application Development—Business Process Management (BPM) and Customer Relationship Management (CRM) Software (Pega)
- Section 508 Remediation
- Network Infrastructure Maintenance
- Cloud Computing Technology
- Cyber Security Technology
- Network Infrastructure Configuration Data Analytics and Business Intelligence

NAICS Codes

541511 Custom Computer Programming Services
 541512 Computer Systems Design Services
 541519 Other Computer Related Services
 511210 Software Publishers
 541611 Administrative/General Mgmt. Consulting
 541613 Marketing Consulting Services
 541430 Graphic Design Services
 561110 Office Administrative Services



State of Maryland
Small Business
Reserve Program



Contract Holder



Media Contact: Charissa Cromwell Tel: (844) 643-6610 ext. 104
 ccromwell@visualconnections.net www.visualconnections.net