

# Guiding critical meetings for collaborative decision making

Facilitating · Strategic Planning · Process Improvement · Conflict Resolution

## Facilitating

- leads large, contentious, high profile meetings that produce results
- conducts collaborative events of regional, national and international significance
- moderates scientific and expert panel discussions
- guides multi-agency task force(s); senior management retreats and conferences
- adds high value by strengthening teams and building consensus.

## Strategic Planning

- dynamically assesses strengths, challenges and opportunities with organizations
- designs pro-active approaches to planning resulting in process improvement
- stimulates innovative thinking that builds staff cooperation
- strategic plan becomes a tool for daily use and a catalyst for success.

## Process Improvement

- empowers teams to overcome issues that short-circuit efficient operations
- assists groups in developing methodologies for improving workflow
- guides development of metrics for measuring success that make sense.

## Conflict Resolution

- serves as a neutral party to mediate discussion
- builds trust; adds value in reaching consensus
- seeks win-win solutions; initiates restoration of relationship.



### Certifications:

Veteran Owned Small Business  
Lean Six-Sigma Certified  
Coach to Dale Carnegie Course  
System for Award Management (SAM)



### Contact

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### NAICS #

541611, 541612, 541618, 541690,  
561920, 611430

## Past Performance:

*U.S. Nuclear Regulatory  
Commission Headquarters*

*Southern California Edison*

*Assistant Secretary of  
Defense (Health Affairs)*

*Chief of  
Naval Operations (N45)*

*Bureau of  
Medicine and Surgery*

*Navy/NAVSEA 04*

*U.S. Navy: Chief of  
Naval Operations (N45),  
NAVSEA 04, Bureau of  
Medicine and Surgery*

*Planning Capital  
Management*

*Dale Carnegie*

*America Speaks*

Call **(207) 636-7400** to  
**speak with Rick Daniel.**

## Track Record

► Moderated Emergency Planning and Spent Fuel Safety discussions by national experts at the U.S. Nuclear Regulatory Commission's 25th Anniversary Regulatory Information Conference with attendees from 20 different countries.

► Led large public meetings with elected public officials, scientists, engineers, national experts, power company operators and public (between 500-1200 attendees) on nuclear energy policy and the status of specific nuclear reactors.

► Led numerous strategic planning sessions in the private and public sectors with an emphasis on implementation. Strategic Plans are only as good to the extent that they are made actionable!

► Improved reporting of submarine overhaul and maintenance monthly status reports to NAVSEA headquarters by reducing processing time by 32%; correcting consistently late reports.

► Facilitated efforts to streamline invoice payment procedures thereby eliminating payments of late fees at multiple government agencies.

► Guided policy discussions of the Radiation Source Protection and Security Task Force (eleven agencies) to develop strategies for negating nefarious use of radioactive substances; task force provides reoccurring reports to the President.

► Led high profile, collaborative interagency meetings for an industry regulator on transshipment of radioactive materials, ground water contamination, in-situ recovery and safety culture policy.



[www.CoolLandingFacilitating.com](http://www.CoolLandingFacilitating.com)



*As a Professional Facilitator, Rick Daniel was phenomenal in handling the conduct of our huge public meetings. He neutrally and methodically brought forward diverse opinions from the audience under very difficult circumstances...he was masterful and likely the best facilitator I've ever seen.*

**Richard St. Onge**  
**Nuclear Regulatory Affairs and**  
**Emergency Planning, San Onofre**  
**Nuclear Generation Station**

*Rick – Outstanding! I knew you were that good. Thanks for the job well done. Got another challenge I'm thinking about for you. Please stop by... Thanks again!"*

**Eric J. Leeds, Director**  
**Office of Nuclear Reactor Regulation**  
**U.S. Nuclear Regulatory Commission**  
**Headquarters (Jan '13)**

*"We had a record turnout – more than 400 people – and the meeting presented many challenges...Rick did a great job of laying down the rules...and getting the attendees to stick to them. He showed flexibility where it was necessary, but managed to keep the meeting on track... He adroitly handled a number of challenging situations...in a manner that was highly effective...on such a high-profile meeting... Rick surpassed all of our expectations. The Region received lots of positive feedback about the meeting..."*

**Victor Dricks**  
**Public Affairs Officer, Region IV**  
**U.S. Nuclear Regulatory Commission**  
**(July '12)**

*"...writing to express our deep appreciation for the excellent work he did in facilitating the Public Workshop on the "Development of a Policy Statement(s) on Safety Culture and Security Culture."... Appreciate the challenge he had in juggling the on-site commentators...webinar...A success in terms of the information that we derived from the panelists' and attendees' participation. His professionalism, good humor, and positive attitude contributed immeasurably.*



**Isabelle**  
**Schoenfeld**  
**Senior Program Manager**  
**Office of Enforcement (Feb '09)**