

Corporate Overview

DLH Health Team Support



DLH: Corporate Profile



Top quality provider of professional and technical services to the Departments of Defense, Veterans Affairs, and other federal agencies with DLH locations in 20 states

- >1,300 employees; majority with specialized credentials
- Ranked #11 on LOGWORLD (of 268)
- Ranked GSA contractor
- Core competencies strategically-aligned with mission-critical priority government agencies

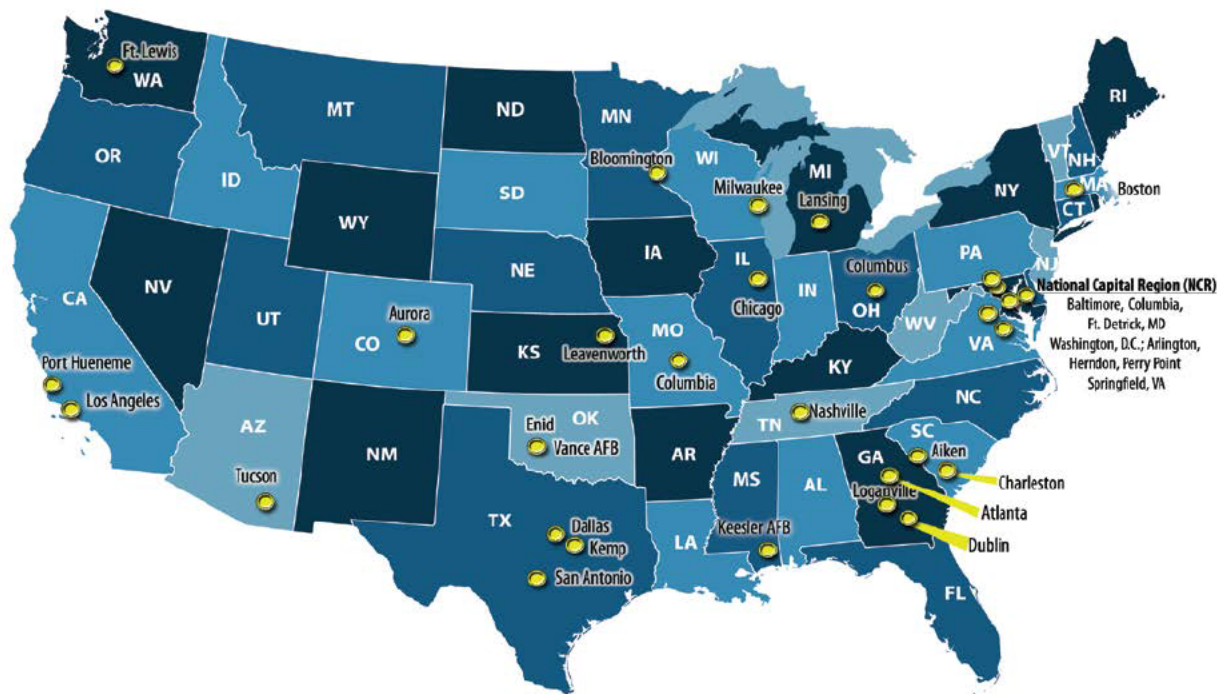


National presence; solid infrastructure

- Headquartered in Atlanta, GA
- Pure play government services
- DCAA approved accounting system
- Secret facility clearance



Midtown Atlanta Area
1776 Peachtree Street



Senior Leadership Team

Executive Leadership Team



Zachary Parker, *President & Chief Executive Officer*

John Armstrong, *Executive Vice President*

Kathryn JohnBull, *Chief Financial Officer*

Kevin Wilson, *President DLH Solutions*

Advisors with solid industry experience

MG Elder Granger, MD
(US Army Ret.)
Strategic Advisor



LTG Tom Glisson
(US Army Ret.)
Strategic Advisor



Focused on Performance and Growth

DLH delivers high-value performance in partnership with and in support of customers, teams, and end-users as measured by....



- Consecutive JD Power Award (VA CMOP customer)
- Quarterly Performance Review program (incl. KPIs/CPARs)
- Passion for maximum customer satisfaction



- Continuous improvement culture
- All site and project managers trained in LSS; Two black belts
- Corporate leadership training



DLH's unique approach to integration of people, processes, and technology tools to measure, manage and optimize our performance at project or enterprise levels.

Three Core Lines of Business



**Healthcare
Delivery
Solutions
(HDS)**



**Logistics &
Technical
Services
(LTS)**



**Contingency /
Staff
Augmentation
(CSA)**

Key HDS Service Areas



Healthcare
Delivery
Solutions

- Pharmaceutical
- Medical Logistics
- Behavioral Health
- Records Management

Expertise and what we do in Healthcare...



Healthcare Delivery Solutions



Enhance “Medically Ready” status of service-members in theater through medical device RDT&E and biomedical engineering services



Combat trauma care planning, execution, and tracking to include Joint Theater Trauma Registry database system operation and maintenance and telehealth systems



Perform wide range of military healthcare provider examinations and administrative services including use of CHCS, AHLTA, and ICD-B systems at MTFs



Provide variety of allied, specialty and general medical services to VA Medical Centers, Community-based Outpatient Clinics (CBOCs), transitional housing and medical home centers including Vista systems



Laboratory and field research studies and services including surveys, population sampling, disease spores isolation, recovery & restoration, data collection/recording

Unique breadth and depth in Pharmacy area

Coverage ranging from single clinic to operating in high-volume automated prescription production, quality control and distribution system environments.



- Mail-order pharmacy facility operations and maintenance; IO&T
- Pharmacy systems automation (including robotics)
- Medical warehouse (Code VIII) inventory management
- Bio-hazards management
- Cold storage systems
- Controlled substance management
- Service life extension expertise
- VistA system interface; pre- and post-installation testing
- Prescription servicing and QA (out-patient and in-patient)
- Virtual / Tele-pharmacy services



File	Edit	View	Action	Options	Tools	Help
Select New Patient...						
Refresh Patient Information						
Rejoin patient link						
Break patient link						



DLH: Supporting DoD and VA Health Programs

Excellence in Combat Trauma Care/Force Health Protection and Readiness/Veterans' care with clinical / behavioral / ancillary / administrative healthcare personnel - multi-disciplinary teams in multiple locations

- Healthcare providers/support personnel in 20 states
- Exceeding Six Sigma Standards
- Awarded JD Power Award for customer service - four years consecutively
- Leader within healthcare staffing industry since 1969

Strong Network of Behavioral Health / Human Performance professionals

- DLH's Senior Medical Director – former DoD General Officer and Operational Physician; Medical Director – Senior Military Psychiatrist
- Former Clinical Psychologist and Social Worker Consultants to the USAF / Army Surgeons General
- Former Ranger Regimental and SOF Surgeons

Teamwork Culture - Total participation in the recruitment, sustainment and retention process thru Integrated communication platform between the unique Services' requirements

Practitioners Resource Allocation Tool (E-PRAT) and Supply Chain Management Productivity Optimizing Tools (SPOT-m) Management Systems

DLH Capabilities Highlights

- Multi-faceted separate line of effort supporting the Health of the Force
- Trauma Program Coordinators
- Strong knowledge of VA
- Practitioner Resource Allocation Tool (e-PRAT)
- Technical Environment Expertise
- Extensive Personnel Contacts/Networks

DLH Partnering with Government



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