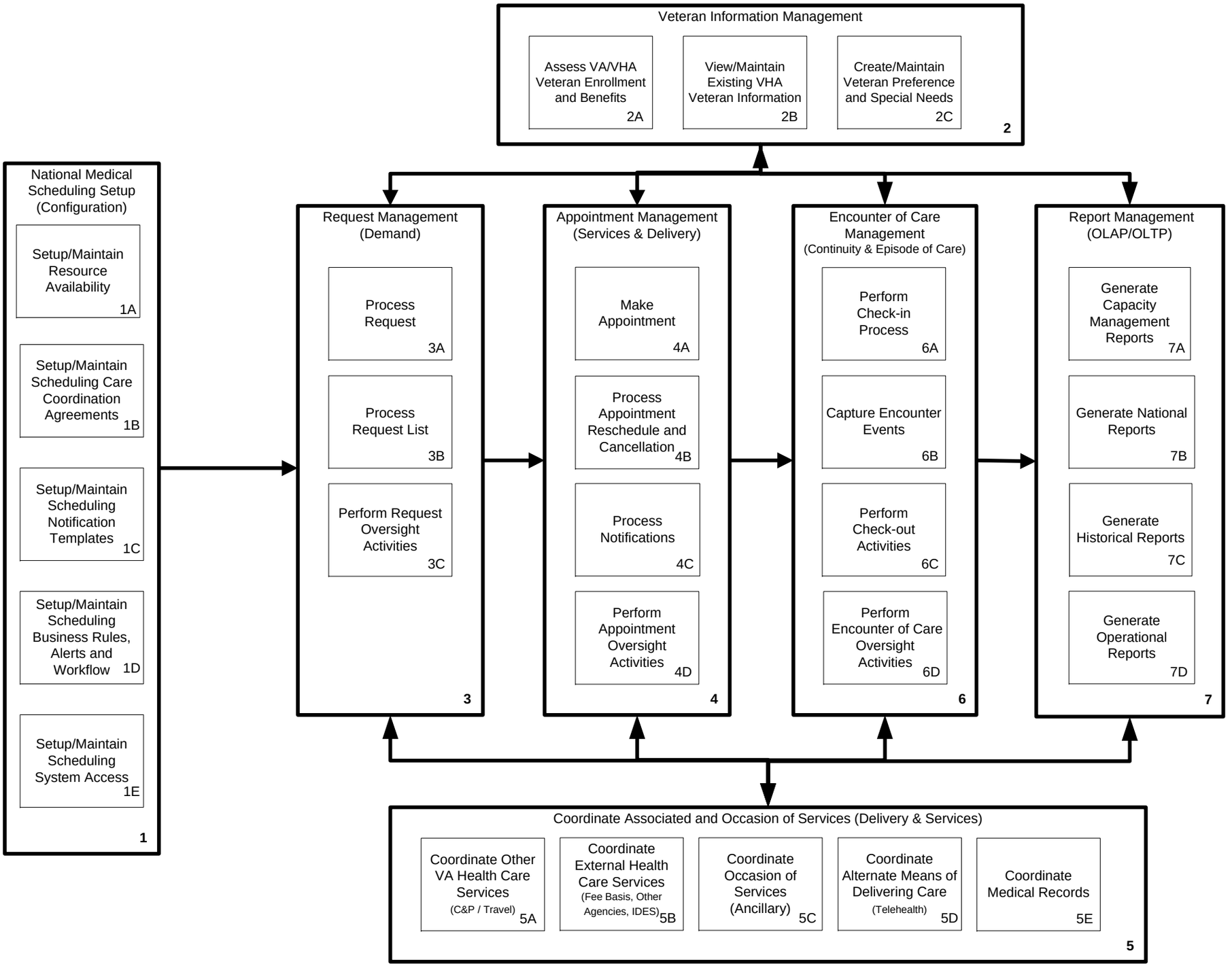
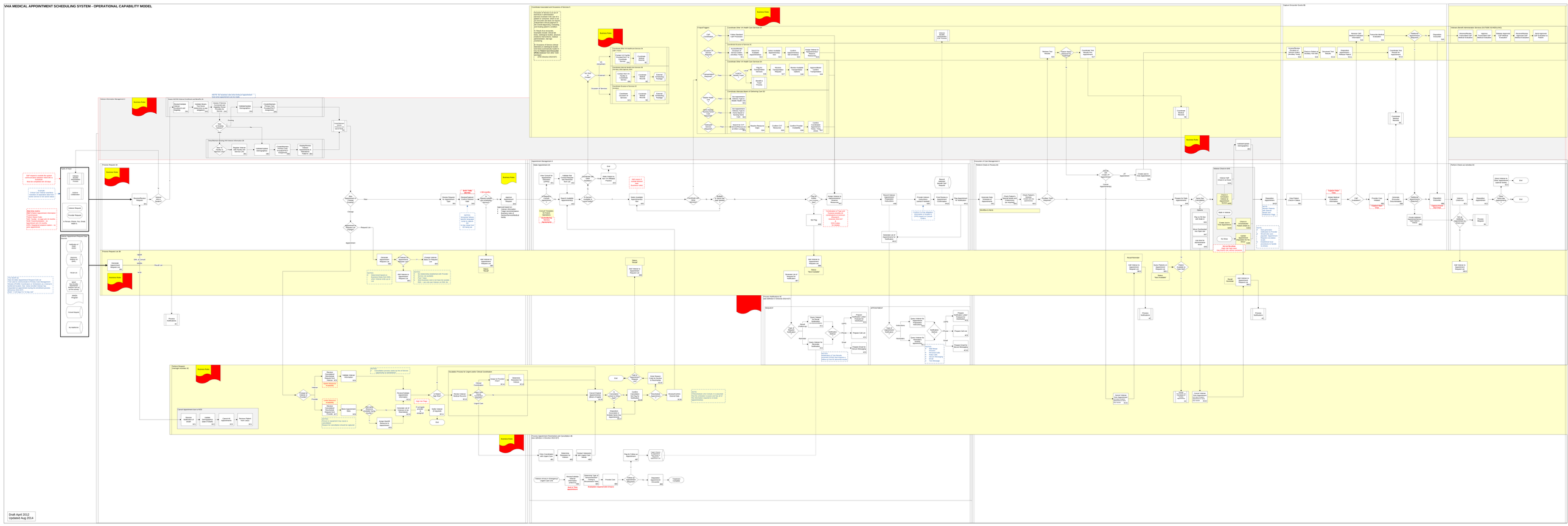
Medical Appointment Scheduling System - Business Operations Capability Model



Version 4 August 2012

VHA MEDICAL APPOINTMENT SCHEDULING SYSTEM - OPERATIONAL CAPABILITY MODEL