

		Appt per day				
Complexity Group	Location	# of Schedulers	# of Appointments for 1 month	# of Appointments for 1 year	241	Appt per Scheduler
2 -Medium Complexity	V1 (402) Togus ME	282	43,722	524,664	2,177	7.72
2 -Medium Complexity	V1 (405) White River Junction, VT	198	33,340	400,080	1,660	8.38
3 -Low Complexity	V1 (518) Bedford,MA	132	21,400	256,800	1,066	8.07
1a-High Complexity	V1 (523) Boston HCS	771	71,302	855,624	3,550	4.60
3 -Low Complexity	V1 (608) Manchester, NH	155	27,897	334,764	1,389	8.96
3 -Low Complexity	V1 (631) Northampton, MA	255	31,349	376,188	1,561	6.12
2 -Medium Complexity	V1 (650) Providence, RI	264	42,069	504,828	2,095	7.93
1a-High Complexity	V1 (689) Connecticut HCS	513	80,725	968,700	4,020	7.84
1c-High Complexity	V2 (528)Upstate New York HCS Albany 1c High Complex Bath NY 3 Low Complex Canandaigua NY 3 Low complex Syracuse NY 1c High Complex West NY 1c High Complex	1,102	209,806	2,517,672	10,447	9.48
1c-High Complexity	V3 (526) Bronx, NY	262	37,752	453,024	1,880	7.17
1c-High Complexity	V3 (561) New Jersey HCS (East Orange)	340	75,665	907,980	3,768	11.08
3 -Low Complexity	V3 (620) VA Hudson Valley HCS, NY	297	48,940	587,280	2,437	8.20
1a-High Complexity	V3 (630) New York Harbor HCS, NY	346	74,398	892,776	3,704	10.71
1c-High Complexity	V3 Northport, NY	291	46,372	556,464	2,309	7.93
2 -Medium Complexity	V4 Wilmington DE	147	31,489	377,868	1,568	10.67
3 -Low Complexity	V4 (503) Altoona, PA	114	31,043	372,516	1,546	13.56
3 -Low Complexity	V4 (529) Butler, PA	113	18,183	218,196	905	8.01
2 -Medium Complexity	V4 (540) Clarksburg, WV	89	38,346	460,152	1,909	21.45
3 -Low Complexity	V4 (542) Coatesville, PA	215	24,894	298,728	1,240	5.77
3 -Low Complexity	V4 (562) Erie, PA	191	29,387	352,644	1,463	7.66
2 -Medium Complexity	V4 (595) Lebanon, PA	167	53,927	647,124	2,685	16.08
1b-High Complexity	V4 (642) Philadelphia, PA	339	65,667	788,004	3,270	9.65
1a-High Complexity	V4 (646) Pittsburgh, PA	421	69,025	828,300	3,437	8.16
2 -Medium Complexity	V4 (693) Wilkes-Barre, PA	204	61,245	734,940	3,050	14.95
1b-High Complexity	V5 (512) Baltimore HCS, MD	501	74,363	892,356	3,703	7.39
2 -Medium Complexity	V5 (613) Martinsburg, WV	339	71,153	853,836	3,543	10.45
1b-High Complexity	V5 (688) Washington, DC	441	69,158	829,896	3,444	7.81
3 -Low Complexity	V6 (517) Beckley, WV	90	22,382	268,584	1,114	12.38
1a-High Complexity	V6 (558) Durham, NC	386	72,339	868,068	3,602	9.33
2 -Medium Complexity	V6 (565) Fayetteville, NC	300	52,599	631,188	2,619	8.73
2 -Medium Complexity	V6 (590) Hampton, VA	323	48,150	577,800	2,398	7.42
1c-High Complexity	V6 (637) Asheville, NC	250	45,854	550,248	2,283	9.13
1a-High Complexity	V6 (652) Richmond, VA	342	61,790	741,480	3,077	9.00
1c-High Complexity	V6 (658) Salem, VA	435	52,329	627,948	2,606	5.99
1c-High Complexity	V6 (659) Salisbury, NC	623	92,406	1,108,872	4,601	7.39
1a-High Complexity	V7 (508) Atlanta, GA	662	106,789	1,281,468	5,317	8.03
1b-High Complexity	V7 (509) Augusta, GA	356	46,312	555,744	2,306	6.48
1a-High Complexity	V7 (521) Birmingham, AL	337	79,354	952,248	3,951	11.72
1b-High Complexity	V7 (534) Charleston, SC	555	80,901	970,812	4,028	7.26
1c-High Complexity	V7 (544) Columbia, SC	446	94,771	1,137,252	4,719	10.58
3 -Low Complexity	V7 (557) Dublin, GA	186	36,127	433,524	1,799	9.67
2 -Medium Complexity	V7 (619) Central Alabama Veterans HCS, AL	296	50,521	606,252	2,516	8.50
3 -Low Complexity	V7 (679) Tuscaloosa, AL	134	17,293	207,516	861	6.43
1a-High Complexity	V8 (516) Bay Pines, FL	448	185,381	2,224,572	9,231	20.60
1b-High Complexity	V8 (546) Miami, FL	356	95,945	1,151,340	4,777	13.42
1c-High Complexity	V8 (548) West Palm Beach, FL	358	105,363	1,264,356	5,246	14.65
1a-High Complexity	V8 (573) Gainesville, FL	731	185,876	2,230,512	9,255	12.66
1a-High Complexity	V8 (672) San Juan, PR	270	134,622	1,615,464	6,703	24.83
1a-High Complexity	V8 (673) Tampa, FL	514	152,980	1,835,760	7,617	14.82
2 -Medium Complexity	V8 (675) Orlando, FL	383	167,015	2,004,180	8,316	21.71
2 -Medium Complexity	V9 (581) Huntington, WV	119	46,857	562,284	2,333	19.61
1c-High Complexity	V9 (596) Lexington, KY	301	48,849	586,188	2,432	8.08
1c-High Complexity	V9 (603) Louisville, KY	299	59,125	709,500	2,944	9.85
1a-High Complexity	V9 (614) Memphis, TN	589	74,407	892,884	3,705	6.29
1c-High Complexity	V9 (621) Mountain Home, TN	312	70,727	848,724	3,522	11.29
1a-High Complexity	V9 (626) Middle Tennessee HCS, TN	429	117,740	1,412,880	5,863	13.67
2 -Medium Complexity	V10 (538) Chillicothe, OH	211	33,728	404,736	1,679	7.96
1b-High Complexity	V10 (539) Cincinnati, OH	289	60,113	721,356	2,993	10.36
1a-High Complexity	V10 (541) Cleveland, OH	624	144,119	1,729,428	7,176	11.50
1c-High Complexity	V10 (552) Dayton, OH	391	45,427	545,124	2,262	5.78
3 -Low Complexity	V10 (757) Columbus, OH	289	50,748	608,976	2,527	8.74
1b-High Complexity	V11 (506) Ann Arbor, MI	483	59,638	715,656	2,970	6.15
3 -Low Complexity	V11 (515) Battle Creek, MI	182	44,532	534,384	2,217	12.18

Number of days in a year (2014)
365
Work days= 251
M=47
T=51
W=52
TH=50
F=51
Holidays=10
Total work days available 241. Change F2 field to recalculate with different values

2 -Medium Complexity	V11 (550) Danville, IL		249	42,656	511,872	2,124	8.53
1b-High Complexity	V11 (553) Detroit, MI		236	53,731	644,772	2,675	11.34
1a-High Complexity	V11 (583) Indianapolis, IN		469	15,674	188,088	780	1.66
2 -Medium Complexity	V11 (610) Northern Indiana HCS, IN		281	53,277	639,324	2,653	9.44
3 -Low Complexity	V11 (655) Saginaw, MI		153	37,638	451,656	1,874	12.25
1b-High Complexity	V12 (537) Jesse Brown VAMC (Chicago), IL		383	67,643	811,716	3,368	8.79
98-Excluded	V12 (556) Captain James A Lovell FHCC		495	55,569	666,828	2,767	5.59
1a-High Complexity	V12 (578) Hines, IL		311	84,261	1,011,132	4,196	13.49
3 -Low Complexity	V12 (585) Iron Mountain, MI		130	27,540	330,480	1,371	10.55
1b-High Complexity	V12 (607) Madison, WI		291	56,303	675,636	2,803	9.63
3 -Low Complexity	V12 (676) Tomah, WI		136	32,351	388,212	1,611	11.84
1a-High Complexity	V12 (695) Milwaukee, WI		605	96,647	1,159,764	4,812	7.95
1c-High Complexity	V15 (589) VA Heartland West (Kansas City MO) Columbia MO 1c-High Complexity Eastern KS HCS 1c-High Complex Wichita KS 2 Med Complex	1,129		175,141	2,101,692	8,721	7.72
1a-High Complexity	V15 (657) VA Heartland East (Saint Louis MO) Marion IL 2 Med Complex Poplar Bluff MO 3 Low Complex	654		136,443	1,637,316	6,794	10.39
3 -Low Complexity	V16 (502) Alexandria, LA		210	35,150	421,800	1,750	8.33
1b-High Complexity	V16 (520) Gulf Coast HCS, MS		417	90,442	1,085,304	4,503	10.80
2 -Medium Complexity	V16 (564) Fayetteville, AR		324	78,752	945,024	3,921	12.10
1a-High Complexity	V16 (580) Houston, TX		706	136,622	1,639,464	6,803	9.64
1b-High Complexity	V16 (586) Jackson, MS		430	53,418	641,016	2,660	6.19
1b-High Complexity	V16 (598) Little Rock, AR		436	77,665	931,980	3,867	8.87
2 -Medium Complexity	V16 (623) Muskogee, OK		254	41,026	492,312	2,043	8.04
2 -Medium Complexity	V16 (629) New Orleans, LA		383	56,326	675,912	2,805	7.32
1b-High Complexity	V16 (635) Oklahoma City, OK		493	69,409	832,908	3,456	7.01
1c-High Complexity	V16 (667) Shreveport, LA		284	44,807	537,684	2,231	7.86
1a-High Complexity	V17 (549) N HCS Dallas, TX		721	149,061	1,788,732	7,422	10.29
1a-High Complexity	V17 (671) S HCS San Antonio, TX		355	104,245	1,250,940	5,191	14.62
1c-High Complexity	V17 (674) Central HCS Temple, TX		562	127,730	1,532,760	6,360	11.32
98-Excluded	V17 (740) VA Texas Valley Coastal Bend HCS		98	36,119	433,428	1,798	18.35
1a-High Complexity	V18 (501) New Mexico HCS		353	58,373	700,476	2,907	8.23
2 -Medium Complexity	V18 (504) Amarillo, TX		134	30,384	364,608	1,513	11.29
3 -Low Complexity	V18 (519) W HCS Big Spring, TX		81	18,580	222,960	925	11.42
1c-High Complexity	V18 (644) Phoenix, AZ		587	77,043	924,516	3,836	6.54
3 -Low Complexity	V18 (649) Northern Arizona HCS		184	28,479	341,748	1,418	7.71
1a-High Complexity	V18 (678) Southern Arizona HCS		294	69,626	835,512	3,467	11.79
3 -Low Complexity	V18 (756) El Paso, TX		149	42,565	510,780	2,119	14.22
2 -Medium Complexity	V19 (436)MT HCS Fort Harrison, MT		215	37,976	455,712	1,891	8.79
2 -Medium Complexity	V19 (442) Cheyenne, WY		92	23,002	276,024	1,145	12.45
1a-High Complexity	V19 (554) East HCS Denver, CO		459	91,781	1,101,372	4,570	9.96
2 -Medium Complexity	V19 (575) Grand Junction, CO		92	21,430	257,160	1,067	11.60
1b-High Complexity	V19 (660) Salt Lake City, UT		164	42,392	508,704	2,111	12.87
3 -Low Complexity	V19 (666) Sheridan, WY		99	13,026	156,312	649	6.55
3 -Low Complexity	V20 (463) Anchorage, AK		160	16,931	203,172	843	5.27
2 -Medium Complexity	V20 (531) Boise, ID		108	33,747	404,964	1,680	15.56
1a-High Complexity	V20 (648) Portland, OR		728	82,482	989,784	4,107	5.64
3 -Low Complexity	V20 (653) Roseburg, OR		182	25,254	303,048	1,257	6.91
1a-High Complexity	V20 (663) VA Puget Sound, WA		430	100,717	1,208,604	5,015	11.66
3 -Low Complexity	V20 (668) Spokane, WA		172	35,199	422,388	1,753	10.19
3 -Low Complexity	V20 (687) Walla Walla, WA		97	16,977	203,724	845	8.71
3 -Low Complexity	V20 (692) White City, OR		236	22,025	264,300	1,097	4.65
Not Rated	V21 (358) Manila, PI		20	2,190	26,280	109	5.45
3 -Low Complexity	V21 (459) Island HCS Honolulu, HI		210	25,812	309,744	1,285	6.12
2 -Medium Complexity	V21 (570) Central CA HCS Fresno, CA		181	32,571	390,852	1,622	8.96
1c-High Complexity	V21 (612) N. California HCS, CA		468	101,259	1,215,108	5,042	10.77
1a-High Complexity	V21 (640) Palo Alto HCS, CA		387	86,932	1,043,184	4,329	11.18
2 -Medium Complexity	V21 (654)Sierra NV HCS Reno, NV		269	56,587	679,044	2,818	10.47
1a-High Complexity	V21 (662) San Francisco, CA		338	53,159	637,908	2,647	7.83
2 -Medium Complexity	V22 (593) Las Vegas, NV		316	66,276	795,312	3,300	10.44
1b-High Complexity	V22 (600) Long Beach, CA		555	71,087	853,044	3,540	6.38
1b-High Complexity	V22 (605) Loma Linda, CA		666	86,180	1,034,160	4,291	6.44
1a-High Complexity	V22 (664) San Diego, CA		685	88,587	1,063,044	4,411	6.44
1a-High Complexity	V22 (691) Greater Los Angeles HCS		603	112,699	1,352,388	5,612	9.31
2 -Medium Complexity	V23 (437) Fargo, ND		152	45,655	547,860	2,273	14.96
2 -Medium Complexity	V23 (438) Sioux Falls, SD		154	36,170	434,040	1,801	11.69
3 -Low Complexity	V23 (568) Black Hills HCS, SD		200	37,673	452,076	1,876	9.38
1a-High Complexity	V23 (618) Minneapolis, MN		741	131,128	1,573,536	6,529	8.81

2 -Medium Complexity	V23 (636) Central Plains HCS IA NE Iowa City IA 1c High Complex Nebraska W Iowa 1c High Complex	1,092	177,066	2,124,792	8,817	8.07
3 -Low Complexity	V23 (656) St. Cloud, MN	205	72,576	870,912	3,614	17.63
	Totals	45,241	8,532,968	102,395,616	424,878	
	Appointments per HOUR				53,110	

22,527,036

VISN	Canceled by Clinic	CC Rate	res_cc2	Canceled by Patient	CP Rate	res_cp2	tot_comp2	CancelRate	CCRate2	CPRate2	ReschedRa	ReschedRate_CP2
1	31,052	13.47%	15,303	43,672	18.95%	24,821	230,491	24.48%	10.17%	14.31%	49.28%	56.84%
2	15,924	12.41%	7,718	21,181	16.51%	11,551	128,269	22.44%	9.63%	12.81%	48.47%	54.53%
3	20,211	10.62%	9,033	37,445	19.68%	19,800	190,252	23.26%	8.15%	15.10%	44.69%	52.88%
4	25,655	10.74%	12,630	44,475	18.63%	24,567	238,774	22.70%	8.31%	14.40%	49.23%	55.24%
5	15,004	10.98%	7,285	19,878	14.54%	11,157	136,675	20.33%	8.75%	11.59%	48.55%	56.13%
6	39,101	15.18%	19,934	51,517	20.00%	28,419	257,565	26.03%	11.23%	14.80%	50.98%	55.16%
7	37,793	11.84%	18,536	49,819	15.61%	27,292	319,065	21.54%	9.29%	12.25%	49.05%	54.78%
8	72,804	12.55%	35,477	94,175	16.23%	52,675	580,333	22.34%	9.74%	12.60%	48.73%	55.93%
9	24,893	9.99%	12,444	43,408	17.42%	25,742	249,185	21.51%	7.84%	13.67%	49.99%	59.30%
10	20,407	9.40%	9,939	35,831	16.50%	19,796	217,173	20.57%	7.46%	13.11%	48.70%	55.25%
11	25,481	10.86%	12,798	39,308	16.76%	22,983	234,578	21.64%	8.51%	13.13%	50.23%	58.47%
12	24,010	9.96%	12,242	43,508	18.06%	25,011	240,948	21.89%	7.78%	14.10%	50.99%	57.49%
15	26,093	13.08%	12,752	36,410	18.26%	20,197	199,413	23.86%	9.96%	13.90%	48.87%	55.47%
16	43,576	10.26%	22,842	74,906	17.64%	41,903	424,552	21.82%	8.02%	13.79%	52.42%	55.94%
17	26,177	10.43%	12,763	40,560	16.16%	21,581	251,033	21.00%	8.24%	12.76%	48.76%	53.21%
18	26,845	13.32%	12,789	30,358	15.06%	16,205	201,577	22.10%	10.37%	11.73%	47.64%	53.38%
19	15,425	11.14%	7,470	22,463	16.23%	12,197	138,442	21.49%	8.75%	12.74%	48.43%	54.30%
20	29,363	14.26%	14,127	34,865	16.93%	17,161	205,918	23.78%	10.87%	12.91%	48.11%	49.22%
21	25,656	12.48%	12,778	34,426	16.75%	17,993	205,565	22.62%	9.66%	12.96%	49.81%	52.27%
22	33,307	11.79%	15,338	47,821	16.92%	25,440	282,591	22.31%	9.16%	13.15%	46.05%	53.20%
23	29,706	11.11%	16,051	44,712	16.72%	26,395	267,341	21.77%	8.69%	13.08%	54.03%	59.03%
Totals	608,483	11.70%		890,738	17.13%		5,199,740					

Call Volume - Combined	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YTD
(V01) (402) Togus	15,697	13,341	12,304	17,337	12,864	13,573	13,655	14,044	12,486	14,271	13,794	13,984	167,350
(V01) (405) White River Jct	9,109	8,510	8,352	9,550	8,723	9,144	10,221	10,129	9,753	11,027	10,325	9,444	114,287
(V01) (518) Bedford	8,751	6,496	7,045	6,092	7,560	7,747	7,547	7,707	7,212	8,368	7,542	7,747	89,814
(V01) (523) VA Boston HCS- Boston Div.	18,596	16,933	15,296	18,423	14,495	15,972	17,499	17,431	16,295	17,767	16,993	16,751	202,451
(V01) (608) Manchester	15,404	13,733	13,665	15,787	13,742	14,401	15,031	15,074	13,815	15,218	14,881	14,850	175,601
(V01) (631) VA Central Western Massachuset ts HCS	16,811	14,746	13,477	15,962	13,261	13,743	14,042	14,198	12,685	15,157	14,126	14,947	173,155
(V01) (650) Providence	9,393	10,515	12,804	15,208	13,350	14,071	14,619	14,956	13,896	15,625	14,936	14,813	164,186
(V01) (689) West Haven	25,374	26,547	22,404	28,454	24,961	20,942	21,538	20,166	19,133	22,906	20,697	21,965	275,087
(V02) (528) Upstate New York HCS, Buffalo NY	9,964	8,228	7,651	10,470	9,469	8,987	9,001	10,182	9,196	6,345	7,824	6,329	103,646
(V02) (528A6) Bath	2,484	1,620	1,676	2,406	2,116	2,080	2,328	2,142	2,142	2,173	1,960	2,002	25,129
(V02) (528A7) Syracuse	6,773	5,695	6,020	6,389	5,432	6,134	6,711	5,892	5,639	6,269	11,171	10,768	82,893
(V02) (528A8) Albany	5,877	5,336	4,629	5,190	4,733	5,094	5,371	5,224	4,679	5,640	5,658	5,557	62,988
(V02) (528GE) Rochester	3,373	2,582	2,089	3,016	3,141	3,876	4,436	4,205	3,783	4,367	3,822	4,089	42,779
VISN 3 Call Center	47,275	25,041	46,000	49,947	41,807	44,897	45,954	45,130	41,927	45,741	44,874	43,196	521,789
(V03) (526) Bronx	6,243	3,767	2,674	3,917	3,047	2,972	3,432	3,868	3,336	3,274	3,613	4,093	44,236
(V03) (561) New Jersey HCS-East Orange Campus	5,864	1,353	5,022	5,591	4,822	4,952	6,054	4,161	5,061	7,676	6,180	7,152	63,888
(V03) (561A4) New Jersey HCS, NJ - Lyons Campus	3,402	3,157	2,880	2,403	2,476	2,690	2,689	2,499	2,528	2,749			27,473
(V03) (561BZ) Brick	1,654	1,859	1,586	2,487	876	1,784	2,053	1,782	2,014	2,478	2,090		20,663
(V03) (620A4) VA Hudson Valley HCS- Castle Point Div	14,535	14,476	11,763	13,472	10,860	11,460	11,532	11,776	11,110	14,452	10,492	9,510	145,438
(V03) (630A4) New York Harbor HCS- Brooklyn Campus	20,905	27,034	18,760	21,272	20,488	23,366	28,299	23,499	19,624	20,396	19,573	20,919	264,135
(V03) (632) Northport	17,004	14,030	14,438	18,558	15,823	15,981	17,632	17,118	15,934	16,461	16,558	18,243	197,780
(V04) (460) Wilmington	5,925	5,840	5,508	6,580	6,064	5,897	6,687	1,155	2,942	3,503	2,251	1,737	54,089
(V04) (503) James E. Van Zandt VA(Altoona)	17,130	14,161	12,437	14,752	12,903	13,355	13,845	14,859	15,545	15,735	15,729	14,727	175,178
(V04) (529) Butler	6,872	5,788	5,590	6,474	5,538	6,086	6,492	6,244	6,077	6,745	6,755	6,210	74,871
(V04) (540) Clarksburg	11,732	9,896	8,590	11,229	10,123	10,741	10,716	10,498	9,691	11,622	11,876	11,015	127,729
(V04) (542) Coatesville	9,964	9,318	7,952	8,266	7,144	9,164	9,591	8,951	8,556	9,103	9,099	7,851	104,959
(V04) (562) Erie	12,896	11,625	10,928	13,062	10,914	11,679	11,749	11,205	9,953	11,194	10,598	10,158	135,961
(V04) (595) Lebanon	23,354	19,981	17,444	23,043	18,746	20,612	21,509	20,213	19,183	21,560	19,645	19,971	245,261

(V04) (646) Pittsburgh HCS-Univ Dr	12,995	10,150	9,675	10,881	9,468	12,931	13,463	13,589	13,673	16,149	12,838	13,005	148,817
(V04) (693) Wilkes Barre	14,025	9,926	7,772	10,823	9,371	9,168	9,989	9,306	8,882	9,786	9,683	10,299	119,030
(V04) (642) Philadelphia		8,284	7,134	10,729	9,996	11,792	12,661	12,949	11,798	14,549	13,821	14,094	127,807
(V05) (512) Baltimore	33,179	30,600	27,619	35,480	29,696	32,763	32,512	32,254	29,293	32,204	30,233	30,952	376,785
(V05) (613) Martinsburg	11,661	10,190	9,186	10,710	8,479	9,718	10,013	9,546	9,298	9,860	9,336	3,713	111,710
(V05) (688) Washington	33,325	31,545	29,070	36,503	32,447	33,989	34,196	35,812	19,839	22,919	33,924	35,379	378,948
VISN 6 Call Center	5,624	4,969	5,118	5,742	5,037	5,100	4,616	4,773	4,535	4,797	4,762	4,719	59,792
(V06) (558) Durham	52,484	43,459	41,988	46,904	41,298	43,384	42,705	39,515	48,074	54,239	53,289	52,443	559,782
(V06) (590) Hampton	20,986	18,332	16,428	21,196	17,963	18,829	18,724	18,812	18,300	21,178	21,179	19,945	231,872
(V06) (637) Asheville- Oteen	26,875	22,362	22,087	26,029	22,744	24,892	21,790	24,540	23,137	24,926	24,971	24,636	288,989
(V06) (652) Richmond	18,030	16,433	30,737	30,019	18,413	21,977	18,965	18,594	17,945	18,585	16,160	17,299	243,157
(V06) (658) Salem	10,793	8,781	8,409	10,044	7,683	9,075	8,912	8,896	8,469	10,262	9,852	10,214	111,390
(V06) (659) W. G. (Bill) Hefner Salisbury VAMC	29,641	21,060	25,796	31,346	25,091	25,610	26,429	23,970	22,649	25,969	27,275	26,472	311,308
(V06) (517) Beckley						9,943	8,985	8,507	7,925				35,360
(V07) (508) Atlanta	50,630	41,717	22,224	49,045	40,161	36,658	36,721	39,838	37,596	42,675	42,017	43,314	482,596
(V07) (509) Augusta	23,269	17,816	22,810	25,630	21,664	20,883	26,643	25,663	21,414	27,490	7,470	24,219	264,971
(V07) (521) Birmingham	14,566	14,811	13,722	15,097	10,409	12,789	13,404	10,924	10,050	10,501	10,675	11,840	148,788
(V07) (534) Charleston	38,413	33,208	28,505	35,635	28,409	28,587	30,081	30,931	29,193	33,951	30,941	31,003	378,857
(V07) (544) Columbia SC	27,486	20,403	19,412	24,872	20,208	20,547	21,499	22,485	20,472	22,347	22,334	30,314	272,379
(V07) (619) Montgomery	12,801	9,310	10,481	12,729	10,725	8,826	10,249	10,590	8,541	9,255	10,284	9,958	123,749
(V07) (679) Tuscaloosa	3,828	3,173	2,660	3,800	3,025	3,487	3,677	3,539	2,643	3,136	3,066	3,285	39,319
(V07) (557) Dublin		10,222	9,790	13,075	11,220	11,506	12,389	13,252	11,382	10,850	10,911	11,105	125,702
VISN 8 Call Center	14,993	14,096	14,509	16,553	14,636	15,913	14,798	15,193	14,594	15,233	15,312	14,882	180,712
(V08) (516) C. W. Bill Young VAMC	59,856	53,049	48,895	54,821	46,816	50,584	50,018	49,757	42,477	41,990	44,999	44,734	587,996
(V08) (516BZ) Lee County	23,966	17,133	19,956	27,095	21,408	23,101	24,060	23,414	18,573	18,560	17,458	16,333	251,057
(V08) (546) Miami	21,579	13,050	18,465	23,950	19,834	17,632	21,740	18,763	21,122	25,463	23,238	17,347	242,183
(V08) (548) W Palm Beach	37,598	34,577	31,253	36,430	31,525	33,628	34,484	36,244	31,296	33,151	32,364	32,885	405,435
(V08) (573) North Florida/South Georgia HCS Gainesville	11,745	10,662	9,486	11,178	9,050	10,268	10,785	11,273	9,742	11,076	11,548	11,076	127,889
(V08) (573BY) Jacksonville	20,531	18,058	17,543	23,089	21,638	25,332	26,208	26,350	24,763	28,150	27,828	24,753	284,243
(V08) (573GD) Ocala	4,680	3,998	3,552	3,867	4,037	4,008	4,105	3,829	3,627	4,180	4,107	4,156	48,146
(V08) (573GF) Tallahassee	9,759	7,748	7,285	9,928	8,066	7,745	7,925	7,824	7,303	8,072	8,252	7,998	97,905
(V08) (573GG) Lecanto	6,389	5,492	5,184	6,145	4,612	4,897	5,029	5,197	4,928	5,334	5,120	5,193	63,520
(V08) (573GI) The Villages	9,250	14,171	16,279	11,668	9,816	9,358	10,309	9,477	8,825	9,907	8,020		117,080
(V08) (672) San Juan	1,007	818	746	916	840	938	887	921	913	1,004	921	1,068	10,979
(V08) (673) Tampa	28,654	26,171	23,902	30,569	25,277	25,600	25,604	24,787	21,088	23,748	23,479	23,741	302,620

(V08) (673BZ) New Port Richey	12,104	10,629	10,113	12,847	10,879	11,138	11,922	12,292	9,805	11,260	10,193	7,627	130,809
(V08) (675) Orlando	33,725	30,325	32,333	35,028	29,582	31,250	31,416	35,134	33,515	37,610	36,574	35,466	401,958
(V08) (675GA) Viera Outpatient Clinic	23,314	21,448	18,879	16,938	20,156	21,861	19,760	21,963	19,221	21,991	20,997	21,349	247,877
VISN 9 Call Center	3,421	3,257	3,508	4,047	3,067	3,226	2,757	2,799	2,760	3,336	3,011	3,079	38,268
(V09) (581) Huntington	20,792	18,527	16,905	21,431	18,534	19,572	19,510	19,293	17,059	20,924	21,505	20,852	234,904
(V09) (596) Lexington- Leestown	18,887	13,732	25,503	20,264	17,324	18,696	18,869	18,712	17,293	21,505	19,510	18,840	229,135
(V09) (596A4) Lexington- Cooper Dr	20,062	19,166	16,041	20,280	17,147	18,307	17,893	17,515	15,758	17,323	17,736	17,838	215,066
(V09) (596GA) Somerset	3,566	2,666	2,552	3,097	2,759	3,045	2,713	3,073	2,470	3,240	2,949		32,130
(V09) (603) Louisville	13,122	11,924	10,933	12,748	11,345	12,007	12,881	11,665	11,068	12,525	4,479	12,108	136,805
(V09) (603GB) New Albany IN (Southern Indiana)	6,331	5,226	4,903	6,015	5,355	5,715	5,769	5,602	5,219	5,367	5,662	5,707	66,871
(V09) (603GC) Shively (Louisville- Jefferson County)	7,396	6,148	5,551	6,600	6,223	5,986	6,114	6,012	5,712	6,357	6,532	2,545	71,176
(V09) (603GE) Newburg CBOC KY	8,461	6,982	6,659	3,288	7,003	7,182	6,923	7,008	6,357	6,863	6,884	7,253	80,863
(V09) (614) Memphis	30,723	28,229	21,839	29,921	19,436	26,023	26,780	26,305	19,985	28,686	26,323	26,266	310,516
(V09) (621) James H Quillen VAMC	23,691	23,246	23,320	27,017	23,386	23,744	25,358	25,201	22,506	27,033	26,158	26,151	296,811
(V09) (626) Middle Tennessee HCS	47,083	46,032	39,499	49,755	44,739	44,326	44,817	45,547	42,156	46,814	44,412	49,163	544,343
VISN 10 Call Center	105,173	97,131	94,377	116,124	102,219	105,249	112,796	122,707	139,577	161,318	153,402	133,909	1,443,982
(V10) (538) Chillicothe	20,567	26,667	30,341	37,241	31,887	33,437	35,382	36,175	29,066	35,834	34,556	34,350	385,503
(V10) (539) Cincinnati	22,505	19,490	17,947	22,227	20,018	19,286	18,514		14,797	20,693	20,444	20,011	215,932
(V10) (541) Cleveland- Wade Park	33,862	10,923	10,629	28,654	22,338	21,748	22,056	19,417	10,861	11,448	11,413	10,334	213,683
(V10) (541BY) Canton	7,351	3,770	3,831	6,822	7,434	6,711	6,178	5,558	4,719	4,854	5,088	4,720	67,036
(V10) (541BZ) Youngstown	11,759	1,426	7,403	12,293	10,856	10,414	9,420	8,912	8,534	9,648	9,082	8,677	108,424
(V10) (541GB) Lorain	4,939	2,999	2,877	4,275	3,742	3,594	3,470	3,373	2,810	3,225	3,142	3,180	41,626
(V10) (541GD) Mansfield	3,695	3,151	3,289	3,359	2,999	3,346	3,599	3,414	3,383	3,691	3,405	3,321	40,652
(V10) (541GF) Painesville	2,374	2,061	2,309	2,267	2,018	2,119	2,034	1,891	1,980	2,315	2,312	2,218	25,898
(V10) (541GG) Akron	9,820	1,089	1,047	10,231	8,613	8,866	8,216	7,708	2,339	1,787	1,618	1,697	63,031
(V10) (541GL) Parma	4,513	3,109	3,107	4,735	4,332	4,670	4,508	3,868	3,288	4,039	3,875	3,693	47,737
(V10) (552) Dayton	11,233	9,107	7,103	11,967	8,847	5,441	5,861	5,483	5,009	5,412	5,355	7,305	88,123
(V10) (757) Columbus	13,769	13,313	12,888	16,797	14,089	11,842	13,793	13,717	12,265	14,276	13,629	11,816	162,194
(V11) (515) Battle Creek	24,942	22,952	20,152	28,001	24,426	26,206	26,301	31,477	18,955	18,504	18,386	18,934	279,236
(V11) (515BY) Grand Rapids	8,521	7,751	6,898	5,857	2,999	2,740	2,794	3,120	539				41,219

(V11) (550) Illiana HCS (Danville)	11,053	9,588	8,748	10,460	8,888	9,624	10,145	9,519	8,072	9,529	9,157	9,265	114,048
(V11) (550BY) Peoria	4,422	3,839	3,550	4,290	4,164	4,140	4,605	4,547	3,798	4,382	4,435	4,734	50,906
(V11) (553) Detroit (John D. Dingell)	24,548	22,838	21,179	27,148	24,611	23,289	19,799	17,541	15,595	17,777	17,775	17,988	250,088
(V11) (583) Indianapolis	112,934	67,301	66,829	85,322	72,939	79,461	89,487	88,560	90,591	102,802	106,364	105,264	1,067,854
(V11) (655) Saginaw	19,847	15,768	16,038	20,326	16,951	17,011	18,464	19,454	17,539	17,001	19,796	20,629	218,824
(V11) (506) Ann Arbor HCS		25,116	20,448	20,418	16,919	16,879	17,698	17,634	15,833	16,797	17,898	16,734	202,374
(V11) (506GA) Toledo		8,955	7,026	8,479	6,985	7,904	8,090	8,532	7,440	7,990	8,264	10,167	89,832
(V11) (610) N. Indiana HCS-Marion				18,333	15,912	16,472	17,722	16,680	15,513	16,563	16,107	16,008	149,310
(V11) (550GD) Springfield							3,605	3,541	3,118	3,671	3,810	3,863	21,608
VISN 12 Call Center	5,857	5,558	5,820	7,121	5,782	5,085	5,524	5,379	4,146	5,226	5,743	5,505	66,746
(V12) (537) Jesse Brown VAMC - Chicago HCS	25,694	22,959	20,068	25,143	22,999	25,383	24,811	25,178	20,770	24,514	20,851	23,395	281,765
(V12) (537BY) Adam Benjamin Jr. (Crown Point IN)	8,154	7,491	6,581	8,218	7,020	7,315	7,335	8,116	6,584	7,462	7,172	7,453	88,901
(V12) (556) Captain James A Lovell FHCC	14,392	12,517	12,217	15,054	12,427	14,350	14,247	14,334	12,299	17,192	12,218	12,399	163,646
(V12) (578) Hines	38,865	30,864	25,285	31,512	27,075	32,461	34,022	30,984	29,521	37,826	32,663	34,699	385,777
(V12) (585) Iron Mountain MI	6,698	6,342	7,206	10,510	7,385	8,600	9,147	8,965	7,768	9,232	8,569	8,272	98,694
(V12) (607) Madison WI	19,364	20,301	23,427	28,302	21,755	24,814	23,848	24,447	18,261	25,791	23,908	25,508	279,726
(V12) (607HA) Rockford	7,360	6,761	8,848	6,258	5,164	5,912	5,555	6,819	6,406	7,407	6,725	7,435	80,650
(V12) (676) Tomah	19,098	16,853	16,725	19,296	16,107	18,077	17,462	17,816	15,709	17,908	17,494	17,569	210,114
(V12) (695) Milwaukee WI	14,772	13,490	12,423	15,147	12,578	14,006	13,827	14,412	12,265	14,724	13,479	14,385	165,508
(V12) (695BY) Appleton	7,009	5,853	5,222	6,638	5,393	6,149	6,437	6,446	5,317	6,436	6,147	6,666	73,713
VISN 15 Call Center	8,584	7,148	6,472	8,210	7,991	7,118	7,006	7,207	7,531	7,593	7,738	7,795	90,393
(V15) (589) Kansas City	36,885	24,038	30,743	32,498	29,269	69,295	36,127	34,285	31,588	30,162	33,701	32,668	421,259
(V15) (589A4) Columbia MO	20,303	16,785	16,775	20,043	16,835	17,386	17,789	17,834	16,537	18,813	17,729	17,275	214,104
(V15) (589A5) Eastern KS HCS Topeka Div	26,551	24,690	22,762	26,300	22,506	22,344	17,531	23,008	20,968	23,465	22,384	21,518	274,027
(V15) (589A6) Eastern KS HCS Leavenworth Div	3,829	3,435	3,119	3,818	3,870	3,801	4,021	3,446	3,280	3,510	3,445	3,349	42,923
(V15) (589A7) Robert J. Dole VAM&ROC (Wichita)	15,701	13,222	15,542	13,561	12,802	12,953	13,312	13,555	12,317	13,994	13,945	13,497	164,401
(V15) (657) St Louis- John Cochran	13,621	12,414	10,317	14,861	12,177	12,964	12,381	11,931	11,471	14,458	13,752	14,076	154,423
(V15) (657A4) Poplar Bluff	6,669	6,238	4,806	5,711	5,362	4,904	4,333	4,269	3,591	5,074	4,922	7,331	63,210

(V15) (657A5) Marion IL	19,178	17,247	16,403	18,188	14,456	15,233	15,310	17,370	18,678	22,311	20,032	23,567	217,973
VISN 16 Call Center	18,195	8,724	9,658	13,349	11,418	12,109	14,383	12,233	10,689	11,950	11,982	12,935	147,625
(V16) (502) Alexandria	13,729	12,512	11,428	14,574	12,147	12,076	12,232	12,779	11,451	13,698	12,369	13,523	152,518
(V16) (502GA) Jennings	3,738	2,924	2,335	3,423	2,789	2,690	2,686	2,459	2,547	3,028	3,073	2,847	34,539
(V16) (502GB) Lafayette Parish	4,943	3,891	3,427	6,110	4,434	3,606	3,875	3,118	2,932	3,622	3,392	3,687	47,037
(V16) (520) Biloxi	33,397	28,051	25,043	33,212	27,885	30,343	31,868	32,100	29,277	33,841	33,760	30,465	369,242
(V16) (564GB) Ft. Smith	11,112	10,061	8,956	10,869	9,685	9,749	10,294	10,325	9,469	10,580	10,440	9,879	121,419
(V16) (580) Houston	80,790	64,518	67,913	77,953	68,065	64,044	72,763	66,663	70,684	79,375	71,554	42,183	826,505
(V16) (586) G. V. (Sonny) Montgomery VAMC	41,923	38,266	34,520	43,726	37,414	37,850	40,969	40,206	38,209	43,457	44,793	45,223	486,556
(V16) (623) Muskogee	11,554	10,799	9,689	9,874	8,365	9,011	9,454	9,940	8,874	9,857	13,749	12,167	123,333
(V16) (623BY) Tulsa	13,112	12,260	10,436	12,875	10,890	10,691	11,622	11,001	10,038	11,604	13,211	11,122	138,862
(V16) (629) New Orleans	30,567	28,175	24,988	22,920	26,938	28,157	29,693	28,112	26,849	30,843	31,282	35,038	343,562
(V16) (635) Oklahoma City	27,740	25,793	28,133	26,667	22,373	23,040	24,830	27,139	25,280	27,775	26,671	26,773	312,214
(V16) (635GA) Lawton	6,205	6,118	6,299	6,825	3,127	5,603	5,991	5,791	5,714	7,021	6,147	6,321	71,162
(V16) (667) Overton Brooks VAMC	26,521	22,944	19,981	26,638	22,835	23,476	22,958	23,311	24,509	26,306	24,200	25,964	289,643
(V16) (598) Central AR. Veterans HCS LR			8,508	13,669	10,009	9,573	9,565	11,014	10,059	11,052	11,536		94,985
VISN 17 Call Center	2,659	2,411	2,174	2,664	2,946	3,014	2,814	2,721	2,722	2,555	2,623	3,029	32,332
(V17) (549) Dallas VAMC	37,332	30,593	28,471	43,908	37,098	36,504	39,692	40,990	36,303	41,814	40,826	38,866	452,397
(V17) (549A4) Bonham VAMC	6,993	6,315	5,213	7,464	7,502	5,978	5,996	5,944	5,781	6,597	6,217	6,362	76,362
(V17) (549BY) Fort Worth Satellite	11,788	12,363	10,700	15,901	13,295	13,560	13,265	13,367	12,979	14,603	14,848	15,368	162,037
(V17) (549GA) Camp- Fannin	4,357	3,739	3,074	4,721	3,809	3,881	4,627	4,696	3,986	4,845	4,630	4,173	50,538
(V17) (671) San Antonio VAMC	11,681	9,628	9,052	11,413	8,987	9,920	10,500	9,824	9,011	9,305	8,769	6,983	115,073
(V17) (671A4) Kerrville VAMC	7,428	6,205	5,755	6,840	5,977	5,636	6,262	6,044	5,533	6,583	6,101	6,064	74,428
(V17) (671BY) Frank M. Tejeda Satellite	4,875	3,942	3,207	4,548	3,832	4,157	4,719	4,472	4,240	4,616	4,027	4,159	50,794
(V17) (671GO) San Antonio, TX	7,470	5,778	4,947	6,108	5,017	5,219	5,891	5,568	5,113	5,595	5,513	4,802	67,021
(V17) (674) Temple VAMC	42,477	41,787	32,463	46,124	39,256	41,163	44,415	41,905	40,374	45,438	44,378	43,703	503,483
(V17) (674A4) Waco VAMC	7,932	7,506	7,506	8,972	7,329	7,465	7,819	8,039	7,676	7,174	8,845	8,742	95,005
(V17) (674BY) Austin Satellite	12,672	12,624	9,921	14,008	11,846	11,264	13,351	13,323	11,012	19,035	18,103	18,511	165,670
(V17) (674GA) Palestine	2,111	2,050	1,175	2,045	1,579	1,765	1,443	1,546	1,421	1,707	1,774	1,714	20,330

(V17) (674GB) Brownwood	1,792	1,944	1,332	2,036	1,824	1,821	1,819	1,697	1,606	1,916	2,204	2,220	22,211
(V17) (674GC) College Station (Bryan)	2,156	2,113	1,687	2,310	1,952	1,917	2,060	1,749	1,823	2,057	2,073	2,033	23,930
(V17) (674GD) Cedar Park	2,648	2,696	2,145	2,970	2,635	2,543	2,622	2,502	2,190	2,457	2,575	2,568	30,551
(V17) (740GA) Harlingen	4,379	3,803	6,802	4,271	3,618	3,839	3,817	3,833	3,146	3,830	4,420	4,290	50,048
(V17) (740GB) McAllen	7,987	7,129	10,581	8,967	7,509	6,968	7,420	7,236	6,862	8,043	8,567	8,244	95,513
(V17) (740GC) Corpus Christi	8,667	7,483	7,450	9,791	8,018	8,930	9,512	9,553	8,748	9,998	10,452	10,287	108,889
(V17) (671GB) Victoria			596	633	529	1,150	600	624	558	522	531	601	6,344
VISN 18 Call Center	8,510	7,241	7,919	8,207	7,463	7,409	7,527	7,686	7,807	7,347	7,290	7,234	91,640
(V18) (501) Albuquerque	12,729	10,415	10,774	13,206	12,355	12,639	12,743	12,644	10,736	12,952	13,675	12,287	147,155
(V18) (504) Amarillo HCS	6,864	5,478	4,788	6,868	6,677	6,042	6,746	5,766	4,812	6,120	7,202	5,937	73,300
(V18) (504BY) Lubbock TX	8,786	3,378	5,519	6,214	5,569	5,231	6,007	7,391	6,818	6,976	7,226	5,765	74,880
(V18) (519) West Texas HCS	12,022	9,280	7,913	10,644	8,519	8,986	10,284	10,244	9,258	10,691	10,421	9,471	117,733
(V18) (644) Phoenix	22,808	30,917	27,982	58,184	54,385	58,164	59,577	58,326	56,724	61,826	62,102	62,732	613,727
(V18) (649) Prescott	11,221	9,942	7,971	10,982	9,202	8,986	9,743	9,737	9,253	9,608	9,655	8,472	114,772
(V18) (678) Tucson	15,856	13,279	16,940	18,964	16,962	26,526	27,579	27,464	25,334	29,344	27,007	27,163	272,418
(V18) (756) El Paso HCS	13,005	8,506	12,148										33,659
(V19) (436) Montana HCS	12,605	10,371	9,620	11,227	9,953	10,210	10,343	10,835	9,702	10,496	10,947	11,030	127,339
(V19) (436GB) Great Falls	3,831	3,392	3,345	3,865	3,350	3,119	3,327	3,362	2,862	3,323	3,228	3,345	40,349
(V19) (436GC) Missoula	5,407	4,578	4,301	5,954	4,644	4,852	4,738	4,922	4,773	4,649	4,839	4,953	58,610
(V19) (436GF) Kalispell	4,934	3,627	3,536	3,992	3,624	3,561	3,724	3,847	3,576	3,886	3,781	4,032	46,120
(V19) (436GH) Billings	7,305	6,395	5,732	7,136	6,652	6,787	7,393	6,247	6,168	7,232	7,389	7,568	82,004
(V19) (442) Cheyenne	7,983	7,081	6,448	7,167	5,982	6,107	6,583	5,939	5,618	6,838	6,501	5,965	78,212
(V19) (554) Eastern Colorado HCS	37,815	32,170	28,395	36,311	29,248	31,628	35,186	31,239	35,238	37,052	37,976	31,471	403,729
(V19) (575) Grand Junction	5,760	5,369	4,853	5,828	5,049	5,677	5,893	5,645	5,067	6,157	5,960	5,541	66,799
(V19) (660) Salt Lake City HCS - George E. Wahlen VAMC	16,644	27,242	25,006	31,287	27,216	26,363	28,451	27,004	25,597	26,637	26,637	26,893	314,977
(V19) (666) Sheridan	2,016	1,832	1,831	1,816	1,501	1,589	1,579	1,677	1,584	1,210	1,679	1,621	19,935
(V19) (554GD) Pueblo						4,102							4,102
(V20) (463) Alaska VA Healthcare System	11,445	11,811	9,624	13,795	16,471	17,163	16,831	17,092	15,733	17,288	17,474	17,469	182,196
(V20) (531) Boise	16,522	12,810		12,700	13,268	11,476	14,137	14,445	12,699	15,615	15,492		139,164
(V20) (648) Portland	63,697	60,431	53,156	64,271	43,711	58,096	59,481	65,068	62,188	52,405	49,123	57,350	688,977
(V20) (653) Roseburg HCS	13,087	10,496	10,375	11,716	10,056	10,715	12,418	13,319	12,348	19,114	13,612	17,204	154,460

(V20) (663) Seattle	90,759	75,110	69,207	85,611	72,763	77,817	79,579	78,848	54,844	39,593	62,871	79,137	866,139
(V20) (668) Spokane	13,342	11,076	11,358	14,220	9,893	11,736	11,955	9,263	10,500	12,164	12,040	11,139	138,686
VISN 21 Call Center	9,897	8,768	8,610	11,515	10,142	9,956	9,490	9,935	9,393	10,275	9,886	10,634	118,501
(V21) (459) Pacific Islands HCS (Honolulu)	1,757		1,078	2,581	6,380	8,059	9,099	9,076	11,405	11,838	11,666	11,755	84,694
(V21) (570) Fresno	8,293	7,433	6,451	7,952	7,002	7,178	7,172	7,457	6,440	7,511	7,279	8,078	88,246
(V21) (612) N. California HCS- Martinez	31,525	27,219	25,307	33,006			29,330	28,469	26,257	32,293	31,279	28,716	293,401
(V21) (640) Palo Alto- Palo Alto	20,161	17,959	16,699	22,926	19,617	19,078	10,680	9,930	9,530	9,576	9,511	9,634	175,301
(V21) (654) Sierra Nevada HCS	27,981	23,179	26,554	27,360	23,191	24,370	25,018	24,994	22,849	32,628	26,531	24,573	309,228
(V21) (662) San Francisco	8,609	7,370	6,984	8,718	7,438	7,638	7,899	8,050	7,858	8,715	8,736	8,438	96,453
(V22) (593) Southern Nevada HCS	70,745	68,251	65,815	80,202	66,255	67,038	68,599	67,076	61,892	67,569	38,292	38,375	760,109
(V22) (593GC) Pahrump	2,046	1,926	1,606	1,835	1,674	1,237	1,212	1,607	1,737	1,838			16,718
(V22) (600) Long Beach HCS	15,069	13,973	12,317	15,234	12,290	14,539	19,330	19,597	20,228	22,529	22,150	24,985	212,241
(V22) (605) Loma Linda VAMC	60,838	58,161	51,015	66,322	57,895	61,993	62,239	63,942	57,990	63,103	61,463	34,655	699,616
(V22) (605GC) Palm Desert	6,216	5,816	6,374	6,861	5,034	5,158	5,232	5,179	4,673	4,993	5,341		60,877
(V22) (664) San Diego HCS	44,627	73,225	31,399	41,496	33,487	33,367	35,883	36,412	32,221	35,656	35,457	20,054	453,284
(V22) (691) West Los Angeles, CA	71,947	64,103	59,425	59,425	62,656	65,358	66,615	69,663	63,097	67,641	71,492	11,156	732,578
VISN 22 Call Center		14,926		18,485	17,330	15,012	13,324	12,722	15,688	12,106	11,820	12,109	143,522
VISN 23 Call Center	3,469	3,325	3,779	3,976	3,600	3,776	3,372	3,555	3,426	3,561	3,605	3,351	42,795
(V23) (437) Fargo VA Health Care System	7,337	5,314	6,561	6,728	7,234	7,349	7,519	7,630	5,784	5,702	6,933	7,144	81,235
(V23) (438) Sioux Falls	2,618	2,362	2,065	9,868	8,437	8,370	8,789	8,431	7,390	9,402	8,234	8,941	84,907
(V23) (568) Fort Meade	18,349	16,312	15,214	17,406	15,634	16,516	18,833	8,514	14,785	17,132	16,276	15,891	190,862
(V23) (618) Minneapolis	67,581	60,021	55,090	62,033	52,000	56,612	60,660	57,725	50,462	53,678	51,542	50,856	678,260
(V23) (636) Omaha	9,700	7,633	7,949	7,207	7,018	8,526	14,323	12,388	13,015	13,763	13,701	14,916	130,139
(V23) (636A4) Grand Island	3,498	3,907	3,825	4,841	4,148	4,206	5,898	5,380	4,824	5,399	5,242	4,870	56,038
(V23) (636A6) Des Moines	9,455	5,410	4,909	9,267	8,819	7,467	7,490	7,930	6,951	7,783	7,285	7,775	90,541
(V23) (636A8) Iowa City	7,530	6,023	5,018	6,814	4,504	6,352	6,382	6,280	5,544	6,297	6,312	6,247	73,303
(V23) (636GF) Bettendorf	1,800	1,517	755	1,223	1,390	1,322							8,007
(V23) (656) St Cloud VA Health Care System	31,111	30,579	28,521	32,682	30,177	29,609	32,165	28,576	27,143	31,961	30,924	29,975	363,423

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