

**Department of
Veterans Affairs**

Memorandum

Date: JAN 15 2014
From: Deputy Assistant Secretary for Information Security (005R)
Subj: Remote Access (VAIQ #7424808)
To: See Attached List

1. VA Handbook 6500, *Risk Management Framework for VA Information Systems – Tier 3: VA Information Security Program Policy* requires the use of a VA approved method to connect external systems to VA's network. CAG is the current VA approved method for users when they must use or manipulate VA information for official VA business. CAG authorized users are not permitted to print or save VA information to their personal computers.
2. In addition, VA prohibits access to VA's network from non-NATO countries. The exception to this are countries where VA has approved operations established (e.g., Philippines and South Korea).
3. If you have any questions, feel free to contact me at 202 632-9070 or have a member of your staff contact Gary Stevens, Director, Office of Cyber Security (005R2) at 202-632-7538.


Stanley F. Lowe

cc: Deputy Assistant Secretary, Information Technology Resource Management (005F)
Deputy Chief Information Officer, Architecture, Strategy and Design (005E)
Deputy Chief Information Officer, Product Development (005Q)
Deputy Chief Information Officer, Service Delivery and Engineering (005OP)
Executive Director, Quality, Performance and Oversight (005X)
Advocate for Health (005A)
Advocate for Benefits (005A)
Advocate for Corporate Customers (005A)