Department of Veterans Affairs

Memorandum

Date: June 30, 2015

From: Deputy Assistant Secretary for Information Security (005R)

Subj: Mandatory Use of PIV Multifactor Authentication to VA Information System (VAIQ# 7613595)

To: See Addressees Below

1. By the authority granted my position under the Federal Information Security Modernization Act of 2014 (44 U.S.C. 3554), I am directing that the actions stated in this memorandum be fully and completely implemented to comply with VA, Office of Management and Budget (OMB), and Department of Homeland Security requirements regarding multifactor authentication to VA's information systems.

2. Homeland Security Presidential Directive 12 (HSPD-12), signed in 2004, and Federal Information Processing Standard (FIPS) 201, published in 2005, outlined the requirement and technical specifications for the use of Personal Identity Verification (PIV) cards for physical and logical access to Federal Facilities and information systems. VA Handbook 6500 requires all VA IT systems to be PIV-enabled and requires the use of multifactor authentication when using a local, network, or remote account to log into a VA information system. As directed by then Secretary Shinseki, in his memorandum dated April 29, 2011, use of PIV credentials as the common means of identification and authentication for physical and logical access to VA facilities, networks and Information systems is required.

3. Therefore, effective July 15, 2015, all VA information system users not responsible for direct patient care must use their PIV card and PIN to gain access to any VA information system. Users who need help using their PIV card should contact the National Service Desk at (855) 673-4357.

4. If there are any questions about this requirement, please contact Gary Stevens at Gary.Stevens2@va.gov or (202) 632-7538.

Stanley F. Lowe

Addressees:

Deputy Assistant Secretary, Information Technology Resource Management (005F)
Deputy Chief Information Officer, Architecture, Strategy and Design (005E)
Deputy Chief Information Officer, Product Development (005Q)
Deputy Chief Information Officer, Service Delivery and Engineering (005OP)
Executive Director, Quality, Performance and Oversight (005X)
Deputy Director, Interagency Project Office (005J)
Deputy Chief Information Officer, Customer Advocacy (005C)