MICRO**ASSIST**

Capabilities Statement

Microsoft Partner

Microassist, Inc.
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Company Data
Incorporated: 1988
D&B: 788754885

Registrations
Cage Code: 7SRF5
TX HUB: #56092
SBA Profile: P2163270

NAICS
519190, 541511,541512, 541519, 541611,541612, 541618,541690, 561410, 611420,611430,611710, 624120,624310

GPC
We accept government credit cards.

Mission and Vision

Centered on the client's need, we focus on how to accomplish business and human performance goals: It's not about what technology needs to be used, but what will best suit the client's needs and solve their problems.

Business Overview

Microassist is a minority-owned small business providing custom curriculum development and delivery that is compliant with Section 508, WCAG 2.0, and other recognized standards. Our robust application development group provides in-depth analysis and remediation of websites, mobile applications, documents, and other media files and platforms.

Core Competencies

Training Solutions
- Front-end analysis and training evaluations
- Courseware design and development – instructor-led or web-based
- Multimedia and elearning production
- Training program management and delivery

Section 508/WCAG 2.0 Accessibility Audit and Remediation Services
- Websites
- Documentation – PDF, PowerPoint, Word, Excel
- Software and mobile applications

Information Management Solutions
- Database development and management
- Custom web-based applications

Past Performance
- Department of Veterans Health Administration (subcontract), Office of Patient Centered Care
- Association of Food & Drug Officials
- Texas Department of Information Resources (multiple contracts)
- Rackspace, National Instruments, Canonical

Our Services

Training Solutions

Microassist's dedicated staff offers a full array of end-to-end training services to help its customers achieve their organizational human performance goals. Microassist delivers its training programs via different methods, to include elearning, instructor-led and blended training solutions.

Specific strengths include:
- Training strategy development
- Program oversight
- Training staff
- Content design and development – instructor-led, online and blended training
- Training enrollment management
- Platform strategy
- Fulfillment and logistics
- Vendor management
- Training delivery – instructor-led, online, and blended training
- Technology management
- Reporting and measurement

Section 508/WCAG 2.0 – Accessibility Audit and Remediation Services

Microassist has provided application development, training, and accessibility consulting services to corporations, state and federal agencies, and higher education. We are proud to be an award-winning provider of accessible solutions for web, training, and open source products. This expertise has been leveraged to create, remediate, and maintain some of the largest government sites within the United States operating under Section 508 and WCAG 2.0 requirements.

We provide audit and remediation for
- Websites
- Software and mobile applications
- Online training/elearning
- Digital files such as PDFs, documents, presentations, and spreadsheets
- Video and audio assets
- Themes and templates
- Tools used to find, create, and manipulate digital content

Information Management Solutions

Microassist's Application Development division began in 1996 to provide custom design and integration services developed for accessible web-based applications, including mission-critical database driven sites and other websites. Microassist's custom developers are top-notch in analyzing customer requirements, designing real solutions using a rapid prototyping approach to design, developing applications, and implementing final products. We provide custom application development in ASP.NET, PHP, Ruby on Rails, and Java-based tools.