

CAPABILITIES



VA CVE Verified Service Disabled Veteran Owned Small Business (SDVOSB)
SBA Certified 8(a)
DUNS: 014735067
CAGE Code: 5SLG2
NAICS CODES: 541511, 541512, 541519, 541611, 541618, 561110, 518210
Contract Vehicles: Schedule 70: GS35F412DA, FAA eFAST, VETS GWAC (sub),
8(a) Sole Source

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We Deliver - Services and Solutions that improve mission and business outcomes

Strategic Consulting and Management Services

- Business Process Development, Management and Re-Engineering
- Strategic Communications and Outreach
- Project, Program, and Portfolio Management
- Automation Cost Analysis
- Risk Assessment
- IT Strategy/Alignment

Training Development and Delivery

- Executive Training
- System and Specialty Training

System Engineering and Integration

- Full System Lifecycle Support
- Requirements Analysis
- Architecture and Design
- System Development and Configuration
- Testing including IV&V
- System Training
- Operations and Maintenance Planning
- IT Service Management (ITSM) Frameworks including ITIL certified personnel

Processes and Certifications

Corporate Methodologies and Processes

- ADDIE Training Model Applied to Adult Learning
- Compound Term Processing
- PPM Governance and Support
- System Development Lifecycle Methodology with Repeatable Processes and All Phase Documentation
- Agile (including SCRUM and other iterative methods) and Waterfall Development Methodologies
- Information Technology Infrastructure Library (ITIL) v3 Aligned System Operations and Maintenance Processes

Personnel Certifications and Clearances

- Cleared to Top Secret
- Project Management Professionals (PMP)
- ITIL v3 Certifications

Federal Government Clients	Commercial Clients
	

Case Studies

Business Process Re-Engineering for Staffing Model Enhancement and Communications Outreach Process Development -Department of Veteran's Affairs VR&E

- Improved staffing estimates for travel by 10%
- Requirements analysis, process flow and workload estimation for VR&E Staffing/Resource requirements projection model and veteran questionnaire processes
- Reverse engineered existing model, documented existing model and provided GAP analysis, developed new model and enhanced capabilities
- Developed custom training for new model

Outreach and Communications Support - Department of Veteran's Affairs (VA) OSDBU

- Provide outreach to the small business community
- Support web-site content development
- Support outreach and communication
- Support "Direct Access Programs" providing vendors with access to Program Decision Makers

Independent Verification and Validation - Social Security Administration Office of Inspector General

- Turned-around poor quality documentation and performance from marginal to exceptional
- Independent Verification and Validation of Design/Build for SSA's National Support Center

Project and Portfolio Management - Defense Information Systems Agency

- Implemented and configured agency-wide COTS Project and Portfolio Management (PPM) System including standardization of program and project governance
- Designed and delivered over 50 training courses to support 2,000 end users
- Planned and documented system continuity of operations (COOP) plans, system engineering plan, system sustainment plan, system testing plan, and system training plan
- Post deployment operations and maintenance support

Department of Veteran Affairs Veteran Benefit Management System Rating Board Application IV&V

- Developed/maintained Project Management Plan, System Test Plan (STP), Requirements Test Plan (RTP), Requirements Test Matrix (RTM)
- Agile development (Scrum) participation
- Provided Technical and Testing support
- Analyzed requirements, themes, epics and user stories
- Provided independent testing