

Charles Worthington

Chief Technology Officer, Office of Information and Technology, Department of Veterans Affairs

Biography

Charles Worthington is a software developer and product designer who has been helping the government adopt modern digital service delivery best practices since 2013. He currently serves as the Chief Technology Officer for the Office of Information and Technology at the U.S. Department of Veterans Affairs (VA), where he leads efforts to improve the experience Veterans have when interacting with VA online as well as help OIT adopt modern DevSecOps best practices.

Since joining VA in May 2017, he has guided VA's Digital Transformation Strategy. His efforts include, supporting VA's adoption of commercial cloud infrastructure, spearheading enhancements to the agency's online appointment scheduling tools, and supporting the transformation of VA.gov into a modern customer-facing platform.

Charles is the co-author of the Digital Services Playbook, led the recruiting effort for 150+ software engineers, designers and managers from top technology companies, and executed digital service engagements at USCIS, SBA, DOT, and Interior. Before his federal service, Charles built products for private sector clients and was a strategy consultant in the tech & telecom sectors. Charles holds a B.A. from Harvard University.