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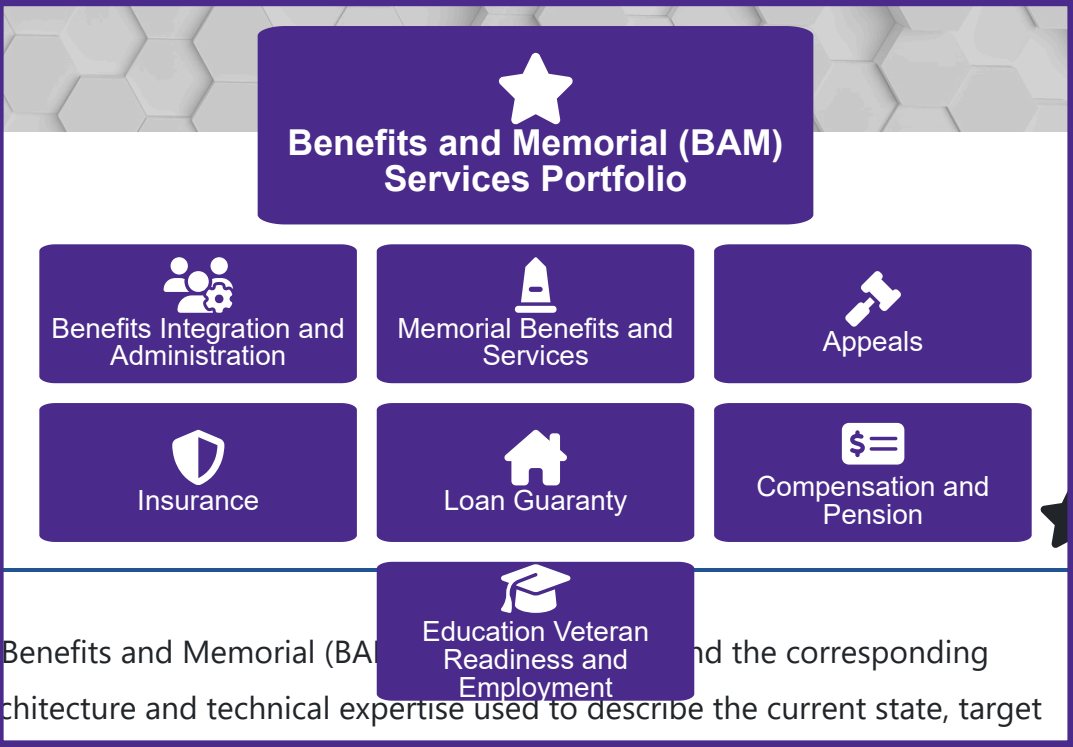
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Benefits and Memorial (BAM) Services Portfolio

The Benefits and Memorial (BAM) Services Portfolio team is responsible for seven Product Lines. To view the Product Lines Current State (PL CS) and Benefits and Memorial (BAM) Dashboards, please click the links below:

PL CS Dashboard

BAM Dashboard



Introduction:

The Architecture and Engineering Service (AES) team supports the Benefits and Memorial (BAM) Services Portfolio and the corresponding Information Technology Account Managers (ITAM) by providing architecture and technical expertise used to describe the current state, target state, and transition plans of the Product Lines supporting their respective Lines of Business (LoBs). The BAM team is responsible for seven Product Lines: Compensation and Pension, Education Veteran Readiness and Employment, Memorial Benefits and Services, Loan Guaranty, Insurance, Benefits Integration and Administration, and Appeals.

The Benefits and Memorial Services Portfolio includes seven Product Lines:

- **Benefits Integration and Administration:** contains systems that provide IT capabilities necessary to integrate benefits services and standardize mechanisms for delivering benefits services for Veterans.
- **Education Veteran Readiness and Employment:** contains systems that provide education, training, and rehabilitation that help Veterans transition into a civilian workplace, including determining eligibility and managing the distribution of monetary and non-monetary benefits to eligible claimants and/or their beneficiaries.
- **Compensation and Pension:** contains systems that determine the eligibility of Veterans claiming disability compensation, pension payments for eligible beneficiaries, and fiduciary support for that subset of Veterans.
- **Loan Guaranty:** contains systems that provide eligible Veterans with affordable housing options, home loans, low interest fees, insurance and, other assistance. It also includes determining grants for the most severely disabled Veterans requiring modifications to their living environments.
- **Insurance:** contains systems that include managing insurance claims, payments, verification and, administers life insurance policies.
- **Appeals:** contains systems that involve reviewing VA appeals, tracking appeals and managing adjudication of appeals by the Board of Veterans Appeals (BVA).
- **Memorial Benefits and Services:** contains systems that provide all activities related to burial of eligible Veterans and family members, and monument ordering and tracking and, issuance of Presidential Memorial Certificates

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